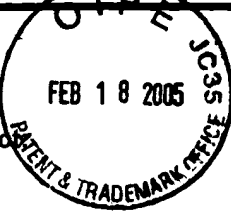


2/9/05- please file an IDS  
in 49986-0536!

Angelica Maloney

From: Edward Becker  
Sent: Wednesday, February 09, 2005 9:07 AM  
To: Angelica Maloney  
Subject: FW: RSID 1-432 Related Possible IDS



- Angelica  
49986-0536

This is the one.

-----Original Message-----

From: Tetsuro Motoyama [mailto:motoyama@str.ricoh.com]  
Sent: Monday, February 07, 2005 10:23 AM  
To: Edward Becker  
Cc: Angelica Jaquez; Alyne.Hazard@ricoh-usa.com  
Subject: RE: RSID 1-432 Related Possible IDS

**COPY**

Here are some more possible publications.

	PUB.	APP. NO.	Title
1	20030055953		System, method, and computer program product for sending remote device configuration information to a monitor using e-mail
2	20030055952		System, method, and computer program product for transferring remote device support data to a monitor using e-mail
3	20030014515		Method and system of remote diagnostic, control and information collection using a shared resource
4	20020152302		Method and system of remote diagnostic, control and information collection using multiple formats and multiple protocols with delegating protocol processor
5	20020152292		Method and system of remote support of device using e-mail
6	20020152235		Object-oriented method and system of remote diagnostic, control and information collection using multiple formats and multiple protocols
7	20020147858		Method and system of remote diagnostic, control and information collection using multiple formats and multiple protocols with verification of formats and protocols
8	20020046274		A SYSTEM USING INTERNET EMAIL FOR COMMUNICATING STATUS INFORMATION FROM BUSINESS OFFICE PRINTING DEVICE WHEN IT IS IN NORMAL OPERATING CONDITION

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